

Guided Enrollment & Migration Tracking

PRICE

By scope

Track passkey adoption like a patch rollout. **Every user has a status, and you chase only the ones left.**

THE SITUATION

One email can explain one path. A real migration has several user groups, devices and starting points. Users get confused, the helpdesk repeats the same explanation and the project team chases people from spreadsheets.

WHAT YOU GET

- + A status for every user, like a patch compliance report
- + A user counts as done only after a successful sign-in with the new method
- + Follow-up only to the users who are left
- + Users complete the change on their own device, in their own language
- + Helpdesk handles the stuck cases, not the same explanation a hundred times

PASSKEY MIGRATION // STATUS

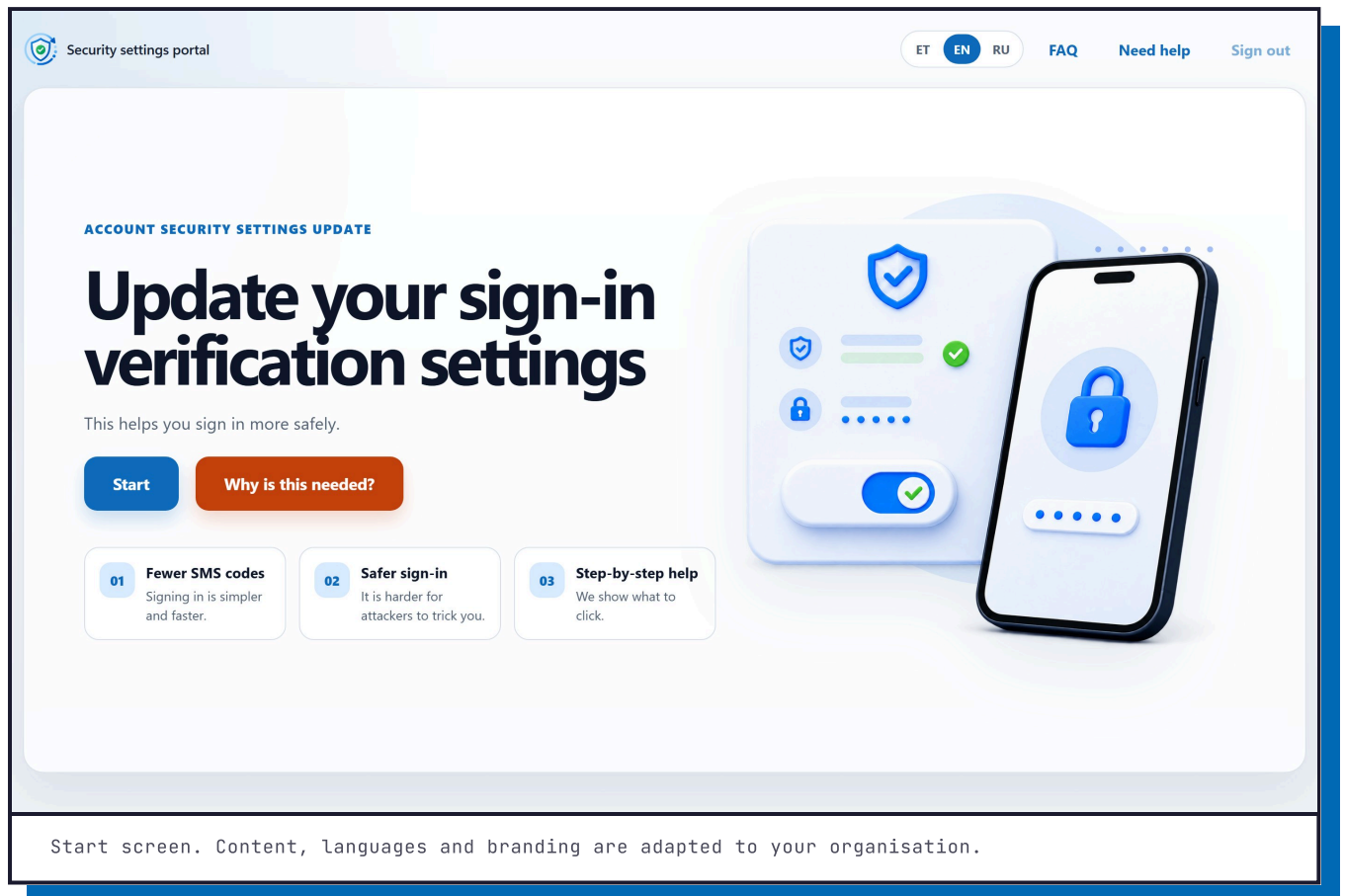
SAMPLE

Users in scope	1,240
Still depend on SMS or voice	312
Passkey registered	640
Passkey in use	488
Done, old methods removed	402

152 users registered a passkey but never signed in with it.

WHAT YOUR USERS SEE

One place to start. In plain language, not IT terms.



YOUR USERS

- + Sign in with their work account and see at once whether they need to do anything
- + Get guidance for their own device, in the languages your people work in
- + See only the options your organisation has chosen
- + Can ask for help or come back later

YOUR PROJECT TEAM

- + Status of every user, from not started to finished
- + Users who need help, and approved exceptions, clearly visible
- + Status updates automatically, no manual lists

THE DIFFERENCE

Instructions by email vs guided enrollment.

	INSTRUCTIONS BY EMAIL	GUIDED ENROLLMENT
Guidance	Same for everyone	For the user's own device and group
Language	Usually one	Every language your people need
Progress	Unknown	Visible for every user
Follow-up	Everyone, again	Only those who still need it
"Done"	The user says so	Confirmed by actual use

ADAPTED TO YOU

Content, languages, user groups, available options and your branding.

BEST FIT WHEN

You have many users, several device types or user groups, and manual follow-up no longer works.

NEXT STEP

Discuss guided enrollment

lakeforesttechnologies.com/en/services/entra-passkeys