

Entra Passkey Migration & Deployment

STARTING FROM

EUR 10,000

Retire SMS and voice codes the way you retire a server. Find who depends on it, move them, then switch it off.

THE SITUATION

Microsoft's defaults treat every user the same way. Your users are not the same. Some work on a single device, some on several, some on shared PCs, and some manage your tenant. A registered passkey is not a finished user either. The migration is done when people sign in with the new method and the old methods can go.

WHAT YOU GET

- + We assess your current Entra ID state
- + Single-device users, multi-device users, shared PC users and admins each get a method that fits how they work
- + A pilot with real users before anyone else is affected
- + Instructions written for each group, not one generic email
- + Users moved in waves, like any other controlled change
- + "Done" is agreed before the rollout starts. The new method is in use and the old methods are handled
- + At close you know who is finished, who is not and why, by name

HOW THE PROJECT RUNS

Five phases. Each one ends with something you can check.

PHASE		WHAT YOU HAVE AT THE END
01	Assessment	Current state, user groups and target direction agreed
02	Design	A sign-in method and onboarding path for each group, and a decision on the old methods
03	Pilot	Proof with real users that registration and sign-in work, before anyone else is affected
04	Roll out	Users moved group by group, with instructions written for them
05	Close	Completion confirmed, remaining users and exceptions documented, handover to your team

THE DIFFERENCE

Microsoft's default vs a planned migration.

	MICROSOFT DEFAULT	PLANNED MIGRATION
Method choice	Same for everyone	Chosen per user group
Testing	In production	Pilot first
User instructions	A generic registration prompt	Written for each group
"Done" means	A passkey is registered	The new method is in use, old methods handled
At the deadline	Unclear who is left	Remaining users and exceptions named

WHAT WE NEED FROM YOU

- + A project owner on your side
- + Pilot users from each group
- + Approval for changes in your tenant
- + Your channel for user communication

WHAT AFFECTS THE PRICE

- + Number of users and user groups
- + Devices and sign-in methods in scope
- + Your current access policies
- + Pilot and rollout size
- + Communication and user support needed

QUESTIONS WORTH ASKING

Is the Assessment part of the migration?

Yes. Every migration starts with the Assessment. We do not change a tenant we have not assessed.

Do our users need new hardware?

Usually not. Most users can use the laptop or phone they already have. Where security keys make sense, for example for admins, we tell you where and why.

Can we keep SMS and voice codes after 1 February 2027?

Only through a telecom provider that you contract and pay for yourself. Microsoft's own delivery ends and cannot be postponed. The Assessment shows whether any user group really needs it.

Can we add guided enrollment?

Yes. Guided Enrollment & Migration Tracking is a separate offer and fits well with larger rollouts.

NEXT STEP

Plan your migrationlakeforesttechnologies.com/en/services/entra-passkeys